

## The Flash Access App



As an alternative to using the [mobile browser](#) for Flash Access, apps are available for both Android and iOS. Users who open FlashLocks on an ongoing basis may wish to use one of the Flash Access apps for these benefits:

- Locally store FlashLock permissions for a [designated period of time](#) in the event of Internet outage or inability to connect to the CyberAudit-Web server.
- Ensure the device contrast and flash timing is optimized for the best possible user experience.
- Use biometrics like touch-id or face recognition in lieu of entering a PIN.

Use one of the following links to open FlashLocks with your mobile device.

For browser:

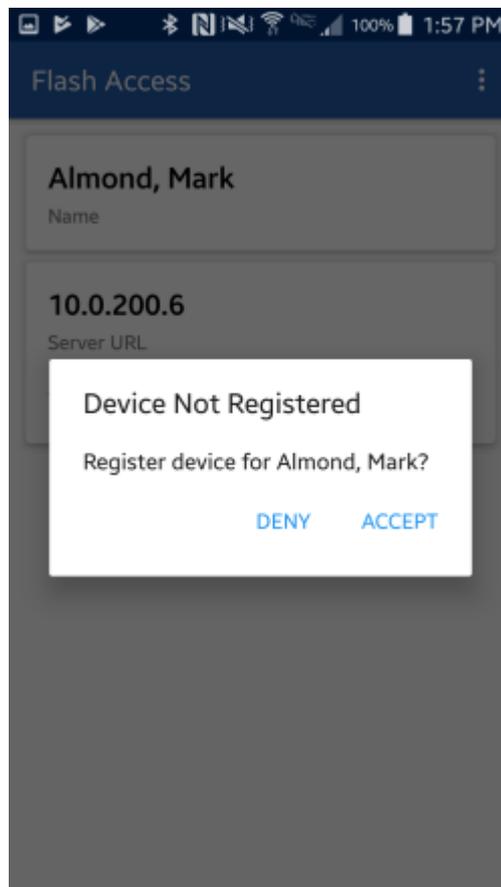
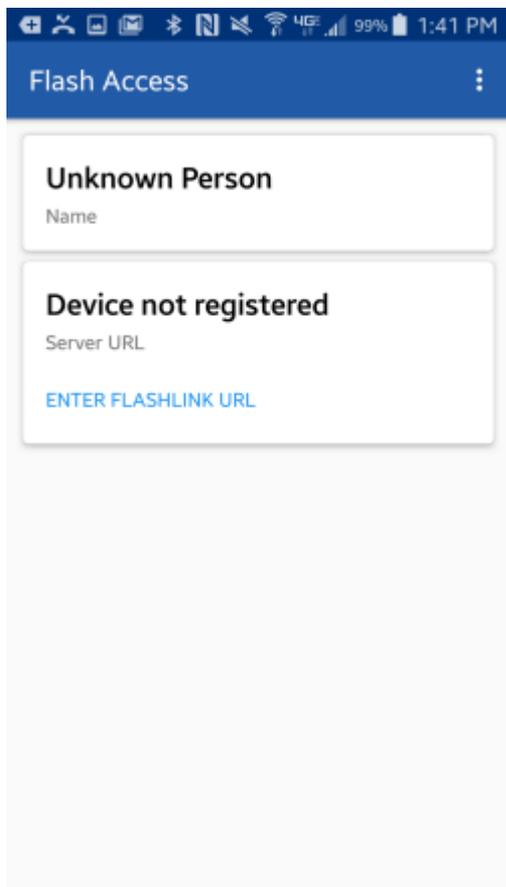
<https://10.0.200.6/f?id=3YKrna27kY6MekjNuyIUZw>

For Flash Access app:

<https://cyberauditweb.com/fa?s=10.0.200.6&id=3YKrna27kY6MekjNuyIUZw>

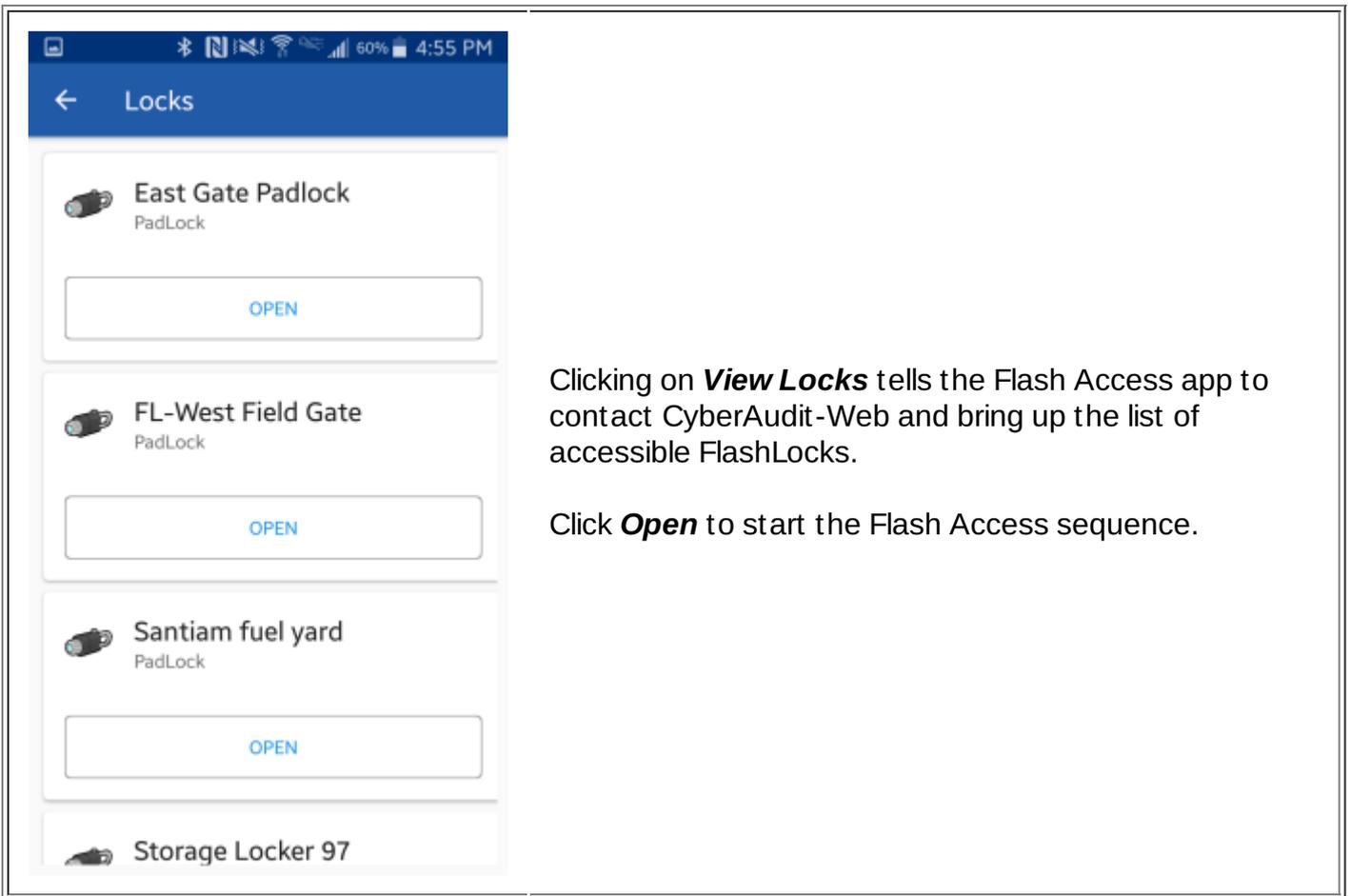
Txt STOP to block messages

When a user receives [links for Flash Access](#), they may click on the second one to open the Flash Access app. If the app is not installed it will go to a page to download either the Android or iOS app.



If Flash Access is opened after installing without a link, it shows the device is not registered and prompts to enter the FlashLink URL. This is the URL received in a text or email.

If opened for the first time with the link, Flash Access shows a screen prompts to register the device for the user. CyberAudit-Web attempts to associate a person with the Flash Access app running on a single device. It does this by generating a token which is stored both in CyberAudit-Web and in the Flash Access local memory. This token is then sent to the server with each subsequent access request. This helps deter other people from using that link to gain access to the list of FlashLocks for a person. If CyberAudit-Web has not yet recorded a token, a page appears encouraging the user to click **Accept** to register the device. If just testing the link, click **Deny**. Flash Access reports what the user selects to CyberAudit-Web.



Clicking on **View Locks** tells the Flash Access app to contact CyberAudit-Web and bring up the list of accessible FlashLocks.

Click **Open** to start the Flash Access sequence.

**WARNING**

Rapidly flashing light patterns are used to open the lock. They might cause seizures for users with photosensitive epilepsy.

Do not display this warning again

OK

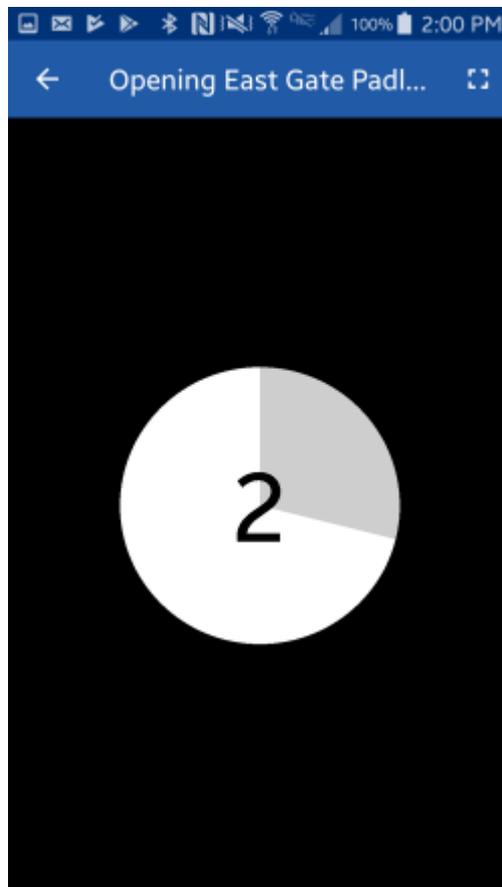
**Instructions**

1. Press 'OK' and point the phone toward the lock.
2. Place the screen directly on the lock.
3. Green lights will blink when the lock can be opened.



Do not display these instructions again

OK



The screenshot shows a mobile application interface. At the top, there is a status bar with various icons and the time 2:00 PM. Below the status bar is a blue header bar with a back arrow, the text "Opening East Gate Padl...", and a refresh icon. The main content area is black with a large white circle in the center containing the number "2", indicating a 2-second countdown.

A Warning message appears regarding the rapidly flashing lights that are used to open the lock. An instruction page tells how to proceed and demonstrates how to position the mobile device to open the FlashLock. A countdown page gives the user 3 seconds before the flashing begins. When the flashing begins the device should be against the light window of the FlashLock. The FlashLock will normally respond to open within six seconds. As indicated in the instruction page, green LEDs on the FlashLock will blink to indicate access was granted.

The FlashLock will normally respond to open within six seconds. As indicated in the instruction page, green LEDs on the FlashLock will blink to indicate access was granted. Click **Done** to stop the flashing. The next screen reminds the user to close the lock and asks the user if they were successful opening the lock. Clicking **Yes** sends a message to the FlashLock server to record an event.



### Having Trouble?

Try the following tips and click the replay button below.

1. Hold the device screen directly on the black rubber seal.
2. Keep the device steady.
3. The time required to unlock may vary. Keep the phone steady and watch for the green blinking lights.

REPLAY LINK

If you continue to have problems, you can notify the owner.

NOTIFY OWNER

CLOSE

If the user clicks **No** at the previous screen, a troubleshooting screen appears. They may try Flash Access again by clicking **Replay Link**. Clicking **Notify Owner** sends a message to the FlashLock server to record an event. A [notification](#) may be created to send an email or text message triggered by that event.